Virtual Office Mobile Guide

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Virtual Office Mobile is the UC client for 8x8. You can download the appropriate clients on the links below:

Google Play | Apple Store

See the Virtual Office Mobile Quick Reference here: Virtual Office Mobile Quick Reference Guide

See the detailed guide for Android users here:

https://docs.8x8.com/8x8WebHelp/VirtualOfficeMobileAndroid7_0/Default.htm

See the detailed guide for Apple users here:

https://docs.8x8.com/8x8WebHelp/VirtualOfficeMobileiOS7_0/Default.htm

Overview of using Virtual Office Mobile

A couple of key points:

- The mobile client twins by default. When your desktop client or phone rings, so does the mobile client. This makes it easy to answer.
- To flip an active call to your mobile device from another audio source, just use the dialpad to call *88. This will move the call over. Only works between your extension devices. To move a call to another extension, you should transfer the call.